

# VF SNOW FLURRY HO



User Manual

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## INTRODUCTION

*Introduction:* Congratulations on your purchase! The VF Snow Flurry HO snow machine has been designed to perform reliably for years when the guidelines in this booklet are followed. Please read and understand the instructions in this manual carefully and thoroughly before attempting to operate this unit. These instructions contain important information regarding safety during usage and maintenance.

*Customer Support:* ADJ Products, LLC provides a toll free customer support line, to provide set up help and to answer any questions that may arise during set up or initial operation. You may also visit us on the web at www.adj.com for any comments or suggestions. Service Hours are Monday through Friday 8:00 a.m. to 4:30 p.m. Pacific Standard Time.

Voice:	(323) 582-2650
Fax:	(323) 582-2941
E-mail:	support@adj.com

To purchase parts online visit http://parts.adj.com.

**Warning!** To prevent or reduce the risk of electrical shock or fire, do not expose this unit to rain or moisture.

**Caution!** There are no user serviceable parts inside this unit. Do not attempt any repairs yourself, as doing so will void your manufacturer's warranty. In the unlikely event your unit may require service please contact ADJ Products, LLC.

**Note:** Specifications and improvements in the design of this unit and this manual are subject to change without any prior written notice.

PLEASE recycle the shipping carton when ever possible.

# WARRANTY

#### MANUFACTURER'S LIMITED WARRANTY

- A. ADJ Products, LLC hereby warrants, to the original purchaser, ADJ Products, LLC products to be free of manufacturing defects in material and workmanship for a prescribed period from the date of purchase (see specific warranty period on reverse). This warranty shall be valid only if the product is purchased within the United States of America, including possessions and territories. It is the owner's responsibility to establish the date and place of purchase by acceptable evidence, at the time service is sought.
- B. For warranty service you must obtain a Return Authorization number (RA#) before sending back the product-please contact ADJ Products, LLC Service Department at 800-322-6337. Send the pro- duct only to the ADJ Products, LLC factory. All shipping charges must be pre-paid. If the requested repairs or service (including parts replacement) are within the terms of this warranty, ADJ Products, LLC will pay return shipping charges only to a designated point within the United States. If the entire instrument is sent, it must be shipped in its original package. No accessories should be shipped with the product. If any accessories are shipped with the product, ADJ Products, LLC shall have no liability whatsoever for loss of or damage to any such accessories, nor for the safe return thereof.
- C. This warranty is void if the serial number has been altered or removed; if the product is modified in any manner which ADJ Products, LLC concludes, after inspection, affects the reliability of the product; if the product has been repaired or serviced by anyone other than the ADJ Products, LLC factory unless prior written authorization was issued to purchaser by ADJ Products, LLC; if the product is damaged because not properly maintained as set forth in the instruction manual.
- D. This is not a service contract, and this warranty does not include maintnance, cleaning or periodic check up. During the period specified above, ADJ Products, LLC will replace defective parts at its expense with new or refurbished parts, and will absorb all expenses for warranty service and repair labor by reason of defects in material or workmanship. The sole responsibility of ADJ Products, LLC under this warranty shall be limited to the repair of the product, or replacement thereof, including parts, at the sole discretion of ADJ Products, LLC. All products covered by this warranty were manufactured after August 15, 2012, and bear indentifying marks to that effect.
- E. ADJ Products, LLC reserves the right to make changes in design and/or improvements upon its products without any obligation to include these changes in any products theretofore manufactured.

No warranty, whether expressed or implied, is given or made with respect to any accessory supplied with products described above. Except to the extent prohibited by applicable law, all implied warranties made by ADJ Products, LLC in connection with this product, including warranties of merchantability or fitness, are limited in duration to the warranty period set forth above. And no warranties, whether expressed or implied, including warranties of merchantability or fitness, shall apply to this product after said period has expired. The consumer's and/or Dealer's sole remedy shall be such repair or replacement as is expressly provided above; and under no circumstances shall ADJ Products, LLC be liable for any loss or damage, direct or consequential, arising out of the use of, or inability to use, this product.

This warranty is the only written warranty applicable to ADJ Products, LLC Products and supersedes all prior warranties and written descriptions of warranty terms and conditions heretofore published.

#### MANUFACTURER'S LIMITED WARRANTY PERIODS:

- Lighting Products = 1-year (365 days) Limited Warranty (Such as: Special Effect Lighting, Intelligent Lighting, UV lighting, Strobes, Fog Machines, Bubble Machines, Mirror Balls, Par Cans, Trussing, Lighting Stands etc. excluding LED and lamps)
- Laser Products = 90-Day Limited Warranty
- L.E.D. Products = 2-year (730 days) Limited Warranty (excluding motors, PCB boards, and power supplies, which have a 1-year (365 day Limited Warranty) and batteries which have a 180 day
- limited warranty).

# WARRANTY REGISTRATION

The VF Snow Flurry HO snow machine carries a one year (365 days) limited warranty. Please fill out the enclosed warranty card to validate your purchase. All returned service items, whether under warranty or not, must be freight pre-paid and accompanied by a return authorization (R.A.) number. The R.A. number must be clearly written on the outside of the return package. A brief description of the problem as well as the R.A. number must also be written down on a piece of paper and included in the shipping container. If the unit is under warranty, you must provide a copy of your proof of purchase invoice. You may obtain an R.A. number by contacting our customer support number.

### DESCRIPTION

This device features a snow juice level sensor. When the snow juice level begins to run low, a built-in sensor inside the reservoir will automatically shut off the pump. This will prevent the pump from running dry, and therefore greatly increase the life of the pump.

This unit also includes a switch located on the rear panel that allows you to control the speed of the air pump located inside the unit, thereby controlling the size of the flakes that are produced by the machine. In the max position the air flow will be low, producing larger flakes. In the minimum position the air flow will be higher, producing smaller flakes. The snow output volume is controlled using the included remote control.

# SAFETY PRECAUTIONS

- In the event that the unit needs to be returned to ADJ Products, LLC for service, use only the original packaging and materials for shipping.
- To reduce the risk of electrical shock or fire, do not expose this unit to rain or moisture.
- Do not spill water or other liquids into or onto your device.
- Ensure that the snow fluid is contained inside the fluid reservoir only. Do not spill snow fluid into or onto other internal components of the device.
- Ensure that the power outlet used matches the device's required voltage.
- Do not remove the cover for any reason. There are no user serviceable parts inside this device!
- Disconnect the unit from main power when left unused for long periods of time.
- Never connect this device to a dimmer pack.
- Do not attempt to operate this unit if it has been damaged in any way.
- Never operate this unit with the cover removed.
- Do not attempt to operate this unit if the power cord has been frayed or broken.
- Do not attempt to remove or break off the ground prong from the electrical cord. This prong is used to reduce the risk of electrical shock and fire in the event of an internal short.
- Disconnect from main power before attempting to make any type of connection.
- Never block the ventilation holes, and always be sure to mount this unit in an area that will allow proper ventilation. Allow at least 6" (15cm) clearance between this device and a wall.
- This unit is intended for indoor use only, and use of this product outdoors voids all warranties.
- Always mount this unit in a safe and stable manner.
- Please route your power cord out of the path of foot traffic. Power cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them.
- The fixture should be serviced by qualified service personnel when:
  - A. The power-supply cord or the plug has been damaged.
  - B. Objects have fallen onto, or liquid has been spilled into, the unit.
  - C. The unit has been exposed to rain or water.
  - D. The unit does not appear to operate normally or exhibits a marked change in performance.

# DMX SET UP

**Power Supply:** Before plugging your unit in, be sure the source voltage in your area matches the required voltage for your device. The VF Snow Flurry HO is available in 120v and 220v versions. Because line voltage may vary from venue to venue, it is important to verify that your unit voltage matches the wall outlet voltage before attempting to operate your fixture.

**DMX-512:** DMX is short for Digital Multiplex. This is a universal protocol used by most lighting and controller manufacturers as a form of communication between intelligent fixtures and controllers. A DMX controller sends DMX data instructions from the controller to the fixture. DMX data is sent as serial data that travels from fixture to fixture via the DATA "IN" and DATA "OUT" XLR terminals located on all DMX fixtures (most controllers only have a DATA "OUT" terminal).

**DMX Linking:** DMX is a language allowing all makes and models of different manufacturers to be linked together and operate from a single controller, as long as all fixtures and the controller are DMX compliant. To ensure proper DMX data transmission, try to use the shortest cable path possible when linking several DMX fixtures. The order in which fixtures are connected in a DMX line does not influence the DMX addressing. For example, a fixture assigned a DMX address of 1 may be placed anywhere in a DMX line: at the beginning, at the end, or anywhere in the middle. Therefore, the first fixture controlled by the controller could be the last fixture in the chain. When a fixture is assigned a DMX address of 1, the DMX controller knows to send DATA assigned to address 1 to that unit, no matter where it is located in the DMX chain.

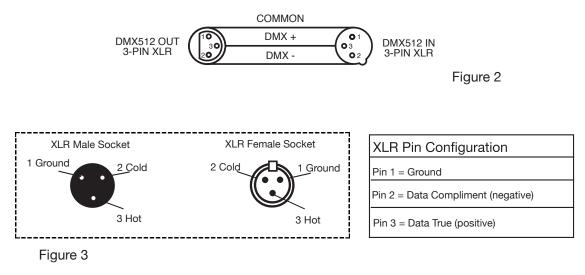
**Data Cable (DMX Cable) Requirements (For DMX Operation):** This device can be controlled via DMX-512 protocol, and it is a 1 channel DMX unit. The DMX address is set using the dipswitches on the rear panel of the unit. Your unit and your DMX controller require approved DMX-512 110 Ohm Data cables for data input and data output (Figure 1). We recommend Accu-Cable DMX cables. If you are making your own cables, be sure to use standard 110-120 Ohm shielded cable, which may be purchased at almost all professional sound and lighting stores. Your cables should be made with a male XLR connector at one end and a female XLR connector at the other. Also remember that DMX cable must be daisy chained and cannot be split.



Figure 1

# DMX SET UP

**Notice:** Be sure to follow figures 2 and 3 when making your own cables. Do not use the ground lug on the XLR connector. Do not connect the cable's shield conductor to the ground lug or allow the shield conductor to come into contact with the XLR's outer casing. Grounding the shield could cause a short circuit and result in erratic behavior.



**Special Note: Line Termination.** When longer runs of cable are used, you may need to use a terminator on the last unit to avoid erratic behavior. A terminator is a 110-120 ohm 1/4 watt resistor which is connected between pins 2 and 3 of a male connector (DATA+ and DATA-). This unit is inserted in the female XLR connector of the last unit in your daisy chain to terminate the line. Using a cable terminator (ADJ part number Z-DMX/T) will decrease the possiblities of erratic behavior.



Termination reduces signal errors and avoids signal transmission problems and interference. It is always advisable to connect a DMX terminal, (Resistance 120 Ohm 1/4 W) between PIN 2 (DMX-) and PIN 3 (DMX +) of the last fixture.

Figure 4

## SET UP

- 1. Open the shipping carton and carefully remove the unit from the shipping carton. Make sure to remove all the packing material, and pay particular attention to the area around the nozzle/sock.
- 2. Set the snow machine on a flat dry surface. Remove the included bracket from the package and attach it to the side of the snow machine using the supplied hardware. *Note: The bracket is an optional accessory and is required when the device is installed in a hanging or suspended setting.*
- 3. Remove the fluid reservoir and fill it with ADJ® brand snow juice only, then replace the reservoir.
- 4. Place the feeder tube with the filter deep inside the reservoir and tighten the cap.
- 5. Using the switch on the rear of the unit, set the air volume output to either the minimum setting (large snow flakes) or the maximum setting (small snow flakes).
- 6. Firmly attach the remote control unit to the rear remote control socket on the unit. Turn the rotary knob to adjust the snow output level. Turning the knob clockwise reduces the snow output, while turning it counter-clockwise increases the snow output.
- 7. Plug the unit in to a matching power supply. Switch on the main power located on the rear panel of the unit.

Note: The liquid reservoir will glow green when the device is connected to power.

# DMX OPERATION

This device features 1-channel DMX control, which allows you to control the fixture with a standard DMX 512 controller.

- 1. You can plug the DMX cable and controller directly into the snow machine, and the snow machine will automatically detect the DMX signal. The currently selected DMX address will appear on the display screen. To change the DMX address, use the UP and DOWN buttons to scroll to your desired address, and press ENTER to confirm.
- 2. Alternately, you can set the DMX address first using the UP or DOWN buttons, then press EN-TER. The address you have set will be the saved address and will appear everytime you connect to DMX until you change the address.
- 3. After you have set your DMX address, connect the fixture to any standard DMX controller using the XLR connections. Follow the set-up specifications that come with your DMX controller.

# **DMX TRAITS**

CHANNEL	DMX VALUES	FUNCTION
		Snow Output
1	000 - 010	Fan off, no snow output
	011 - 255	Fan on, snow output, least output to most output

# ADJ UC IR CONTROL

The **UC IR infrared remote** (not included) gives you control of simple functions. To control the fixture, you must aim the remote at the front of the fixture. Maximum range is 30 feet. *Please note: the UC IR is deactivate when the unit is in DMX mode. UC IR mode will automatically save settings from the last use.* 

To run your fixture using the UC IR remote, use the digital menu located on the rear panel of the unit. Press the MENU button until "Ir" is displayed and press ENTER. Controls are described below:

**STAND BY -** Use to switch the device on or off.

**"DIMMER +" and "DIMMER -" -** Use to adjust the output intensity. "+" increases snow output, and "-" decreases snow output.

# TIMER REMOTE CONTROL

Always be sure to maintain an adequate supply of ADJ Brand Snow Juice in the fluid reservoir. Running the snow machine dry will cause pump failure and or clogging. This is the leading cause of failure in snow, fog, and haze machines. Only ADJ Snow Juice is recommended for use with this device.

**Timer Remote Operation:** Connect the remote to the fog machine. The timer function allows fog to be emitted at designated intervals. The remote has three (3) LED's that indicate different functions. *Please note that this function will be deactivated when the device is in DMX or UC IR control-mode.* 

- The yellow LED located on the left indicates that the timer is active.
- The red LED indicates that the remote is connected and active.
- The green LED on the right indicates that the timer remote control is active. This button can be used to manually emit snow. The green LED will also flash if the tank fluid level is empty or low.

The remote also features three rotary knobs.

- The Duration knob sets the timer duration (Length of snow output burst).
- The Interval knob sets the snow output interval (Length between snow output bursts).
- The Output knob sets the amount of snow the machine will output.

#### Caution: Before removing or replacing the remote control unit, disconnect the power supply.

# **TROUBLE SHOOTING**

If you experience low snow output, pump noise, or no snow output at all, disconnect the device from power and discontinue use immediately. Do not continue to push the remote control's activation button, as this may damage the device. Check fluid level, the external fuse or breaker, and remote connection, and verify that the wall outlet is sending power. If none of these factors prove to be the cause of the problem, and the unit still fails to operate correctly, the unit may require service. Please contact customer support for further instructions. Please do not return the unit to your dealer without contacting customer support first.

# **PROPER STORAGE AND MAINTENANCE**

Store your device only in a cool area, and cover the device to prevent dust buildup. When storing for long periods of time, it is highly advised to at least run the device every 3-4 months, as long periods of inactivity can severely shorten the operational life. Only run water based snow juice through your device. Never run plain water, vinegar, or any other liquid solution through your device, as running anything other then water based snow juice will cause severe damage.

## SPECIFICATIONS

MODEL: Voltage:

Weight: Dimensions:

Fuse: Tank Capacity: Spray Distance: Fluid Type: Warm Up Time: Duty Cycle:

**VF Snow Flurry HO** 110V~50/60Hz or 220V~50/60 Hz (pre-set at factory, cannot be altered) 17.5 lbs. / 8 kgs. With Bracket: 20" (L) x 12.5" (W) x 13.75" (H) 510mm (L) x 316mm (W) x 349mm (H) Without Bracket: 20" (L) x 12.5" (W) x 10.5" (H) 510mm (L) x 316mm (W) x 268mm (H) 15A (110V) / 10A (220V) 2.3 Liters 8-10 Meters ADJ snow juice No warm up time Not to exceed 6 hours powered on

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